



BP - Husky Refining LLC

## Toledo Refinery - Operating Policy

As the operator of BP-Husky Refining LLC, BP is committed to the publicly-stated goals of: No accidents, No harm to people, No damage to the environment. Everybody who works at the Toledo Refinery is responsible for achieving these goals because their attainment is critical to the success of our business.

We will operate our facility in a safe and efficient manner and care for all those on our site or impacted by our activities. Our operations will be consistent with the BP Operating Management System framework which consists of: 1) meeting the Group Essentials described in the Elements of Operating, 2) driving continuous improvement through the Performance Improvement Cycle, and 3) documenting and maintaining our business processes in the Local Operating Management System.

We will continue to drive down the environmental, safety and health impact of our operations by reducing waste, emissions and discharges, using energy efficiently, and preventing injury and illness to our employees. We will produce quality products that can be used safely by our customers.

We will:

- Comply with all appropriate laws and company policies and procedures.
- Consult, listen and respond openly to our customers, employees, neighbors, public interest groups and those who work with us.
- Work with others – our partners, suppliers, competitors and regulators – to raise the standards of our industry.
- Openly report our performance, good and bad.
- Recognize those who contribute to improved performance.
- Continuously improve our performance by improving the leadership, capability and capacity of our organization

Our Business Plans include measurable operating targets. We are all committed to meeting them.

A handwritten signature in black ink, appearing to read 'Mark C. Dangler'.

Mark C. Dangler  
President, BP-Husky Refining LLC